<u>Dial Out</u>

- · Lift handset
- Dial 9 (system will automatically grab an available line for you)

Parking a Call for another Employee

- · With an active call, Press Hold key
- Press the **Pound** key, then 6
- Enter 0 plus the Park number you'd like to park that call to:
 - **01** will park the call on park 1
 - o 02 will park the call on park 2
 - o 03 will park the call on park 3
 - o 04 will park the call on park 4
- Call or Page Employee to Pick Up "Park 1"

NOTE: You must enter 0 before the park number to place the call on park. If you would like to park the call on park 1, you will enter 01.

<u>Retrieving a Parked Call</u>:

- List Handset, Dial *6
- Enter 0 plus the Park number you'd like to park retrieve:
 - **01** will park the call on park 1
 - o 02 will park the call on park 2
 - \circ 03 will park the call on park 3
 - 04 will park the call on park 4

NOTE: You must enter 0 before the park number to retrieve the call. If you have been told to pick up park 1, you will enter 01.

Intercom Calls

· Lift handset or press Speaker key

• **Dial Extension Number** (if employee is on the other line you will get a busy and ring tone together) **Note**: Press **8** after the extension to transfer call directly to voicemail

